



Transforming Primary Healthcare Through Innovations



TELE-CONSULTATIONS

A Gamechanger for Quality Health Care Seekers!

Mr. Vinayak Bhatt, aged 72 years, was struggling with abdominal pain. The pain became severe during the pandemic-lockdown and he had nowhere to go for treatment. He was introduced to WISH's eSanjeevani Telemedicine OPD services by a local young man, who downloaded eSanjeevani OPD App on his phone, and initiated a first consultation for Mr. Bhatt. He was connected to Dr. Singh on e-Sanjeevani, who diagnosed the problem and provided an e-prescription to Mr. Bhatt. The medicine was delivered to his home. In addition to the medicine, the counseling he received regarding COVID-19 prevention and vaccination also helped him build trust in tele-medicine. He has since recovered and has become an advocate of eSanjeevani.