



## DIGITAL HEALTH AND WELLNESS CENTERS (D-HWC)

Improving Access to Good Quality Primary Healthcare for the Underserved

Twenty-three years old Hemlata and her husband, Amar Lal, live in Brijnagar, a remote village of only a hundred and fifty homes in district Baran, Rajasthan. She is a mother of three children, all below the age of five.

The nearest government healthcare facilities for Brijnagar are PHC-Relawan and PHC-Ramgarh, located at a distance of around twelve kilometers from the village, with no public transportation to reach these Primary Health Centers.



Since its launch in 2020, WISH's digital Health and Wellness Center or d-HWC Brijnagar has become the main point of contact for all villagers for their primary health issues. Here, Generalist as well as Specialist doctors are available to the community via tele-consultations. This d-HWC is meeting the Government of India's priorities around accessibility, affordability and availability of good quality primary health services at the doorstep.

During a survey recently conducted, Hemlata shared her satisfactory experience at the d-HWC: "I ignored my health issues, especially my gynecological needs, since there was no lady doctor at the Sub-center. With three children to take care of, and my husband doing a full-time job, I couldn't travel to the PHC. Now, with the Gynaecologist consultations available near my home, it has become easy for me to get healthcare support when I need it. I can discuss my own, or my

family's health problems with a doctor and get the medicine right on the spot. This center is only a five-minute walk away from my home, and I can take my children with me. **This makes me very happy."**

Needless to say that this d-HWC in Brijnagar is a boon to the entire community. Many thanks to RIST for supporting WISH's SIDHI Digital Health and Wellness Center Initiative that enabled the expansion to hundred d-HWCs across four priority states of India.