

WISH's COVID-19 Response Program Updates as on 31st August 21



An Overview

India's health system faced dire challenges due to the sudden surge of the second wave of COVID 19, including shortage of oxygen supplies to the patients, scarcity of hospital beds, both in general wards and in ICUs, making access to medical care nearly impossible.

Responding to the situation, WISH Foundation put all its efforts to strengthen the healthcare system at various levels, supporting the government's effort to fight the pandemic. A total of **forty-seven hospitals** in Assam, Madhya Pradesh, Rajasthan, Haryana, Telangana, Tamil Nadu, Maharashtra, Delhi, and Uttar Pradesh have been supported, which include a total of **1023 dedicated beds for COVID patients**. Thirty-nine hospitals have been supported with various medical equipment and consumables, including oxygen beds, bi-valve oxygen concentrators of medical grade, bi-pap machines, oxygen cylinders with associated accessories, infrared thermometers, pulse oximeters, and PPE Kits.

Overall achievements of COVID 19 relief and response efforts:

BUILDING RESILIENCE WITHIN THE HEALTHCARE SYSTEM

47 facilities (DH/CHC/PHC both at Urban and Rural) with an increased capacity of **1023** beds, equipment and oxygen supply.

COMMUNITY CONTAINMENT INITIATIVE (SURVEILLANCE)

1.53 million households surveyed; **7.05** people covered
0.35 million (**4.9%**) identified as high risk with COVID-like symptoms
1.23 million reached via CAB promotion

DIGITAL HEALTH INITIATIVE

11.8 million screened and **1.46** million identified (12.38%) with COVID-like symptoms

VIRTUAL CAPACITY BUILDING OF HEALTHCARE PROVIDERS

26,573 Medical, paramedical, and frontline workers trained.

E-SANJEEVANI PLATFORM OF GOVT. OF INDIA:

1.65 million consultations provided

State specific initiatives undertaken are as follows:

Assam



Support to National Health Mission (NHM) Assam by strengthening COVID Care Centers: Deployed medical equipment, and provided consumables, Human Resource and technical support to eight Government Community Health Centers, with 410 beds dedicated for COVID care. These centers are in Nagoan, Jorhat, Udalguri, Tinsukia, Goalpara, Sonitpur and Sarusajai.

IEC/BCC and various community engagement activities: Significant support has been extended to the state government in reaching out to far-flung areas and marginalized populations, who would otherwise be excluded from receiving accurate COVID Appropriate Behavior (CAB) information and COVID vaccinations. WISH, in close collaboration with NHM, Assam, carried out the following activities:



- Capacity building of 200 National Service Scheme (NSS) volunteers to educate people about CAB and the significance of vaccination, etc.
- Community youth trained as Sakha and Sakhi volunteers in Tea Gardens.
- Mobilized a celebrity singer and developed a theme song on COVID 19, which has received around 500,000 viewership on YouTube.
- Developed Folk Media/Community Radio tools to mobilize the Tea Garden/Estate Community.
- Engaged Private Practitioners and Healthcare Providers in COVID response. Twenty-one AVs prepared and disseminated.
- Advocated to run a regular show on COVID response on NEWS 18.
- Telecast COVID theme song and a talk show on Doordarshan Assam.



Setting up Model COVID Vaccination Centers (MCVCs)

With the intent to create awareness among the public to take timely vaccination, WISH helped set-up 'Model COVID Vaccination Centers' (MCVC) in four districts of Assam, including the Aspirational Districts, catering to the underserved and vulnerable communities. The MCVCs are furnished with leaflets, posters, banners on COVID Appropriate Behavior and vaccination information. This setup has led to visible increase in vaccinations and healthcare services in the surrounding areas.

Public Announcements

In a bid to ensure that communities are well-informed, WISH, in collaboration with NHM Assam, engaged in outreach via public announcements at select locations, including content development for the audio track and IEC materials for displaying in mobile IEC vans. These vans covered strategic areas of Kamrup, including the most vulnerable communities. The campaign utilized slow-moving vehicles equipped with a mike and PA system and played pre-recorded audio track on COVID 19 awareness, appropriate behavior, and vaccination promotion.



Madhya Pradesh

- **Establishing Dedicated COVID Care Centers (DCCC):** A total of nine DCCC with 151 beds have been established in the state. Out of these, six centers have provided continual health services to nearly 3,000 beneficiaries, tele-counseling to nearly 1,500 patients, including pre- and post-vaccination counseling, as well as health monitoring, identification of post-COVID complications, and facilitated referral services.
- **Established Step-down unit for COVID Care at Bhopal:** First 10-bedded Step-down Unit of the state for post-Covid-Care was established in Ashoka Garden, Bhopal, which was inaugurated in May by Shri Vishvas Sarang, Honorable Minister, Medical Education.
- A 20-bedded post-COVID Care ward has been established in Manmohan Nagar, Jabalpur District, where patients with post-Covid complications are being treated.
- Districts of Bhopal, Indore, Jabalpur and Gwalior have each been provided an oxygen unit for frontline warriors of the police department and their dependents.
- The establishment of three additional COVID-Care centers is in progress within identified Community Health Centers in Sehore District.



Home-based service delivery: During the COVID surge and lockdown, elderly patients with hypertension and diabetes needed to get uninterrupted supply of medicines, especially since they are more vulnerable to COVID infection, related complications and mortality. WISH team innovated a plan that facilitated the supply of medicines at the doorstep of enlisted diagnosed patients by government appointed ANMs (auxiliary-nurse-midwife) and MPWs (multi-purpose-workers).

Two hospitals at Bhopal (Civil Hospital at Bairagarh and Community Health Center at Kolar) in Madhya Pradesh have been provided with oxygen plants, strengthening their healthcare infrastructure and delivery of quality services.



Rajasthan



Establishing Dedicated COVID Care Centers:

A total of nine COVID Care Centers (CCC), having a total of 180 dedicated beds, in the districts of Baran and Rajsamand, that needed infrastructure strengthening, have been identified, and provided with need-based Human Resources, medical equipment, consumables and overall technical support. Two of these COVID Care Centers at CHCs Khamnor and Kelwara in Rajsamand district and one at Nahargarh in Baran district have been established with necessary equipment and consumables. These centers were launched remotely by Dr. C.P. Joshi, Hon'ble Speaker of Rajasthan Vidhan Sabha. The event was graced by the presence of Shri Udai Lal Anjana (Minister of Cooperation in the Rajasthan Government and Minister-in-charge of Rajsamand district) and Dr. I.V. Trivedi (Vice Chancellor of Govind Guru Tribal University, Banswara). The staff in these three centers have been providing constant support towards vaccination services, with over 18,000 people already vaccinated with the first dose and 6,000 people with the second dose.

Another three centers at Baran are in the process of establishment.

Emergency Response Support for COVID-19: WISH's Rajasthan Technical Support Unit (TSU) has been engaged as technical advisor to the COVID emergency response task-force under the chairmanship of MD, NHM. The TSU played a key role in the establishment of, and providing operational support to the COVID Call-Center; and engagement with the CSR agency to support the establishment of COVID Health Centers in five districts. It has provided capacity building support to healthcare workers towards the identification of "Black Fungus" as well as training of pediatricians to mitigate the onset of the COVID-19 third wave.

Haryana

A COVID Care Center is being set up within a community center at Badshapur, Gurugram. This Center is equipped with thirty beds and the following life-saving resources are being provided to all in-patients:

- Oxygen concentrators and cylinders
- Skilled manpower for round the clock lab services
- Hygienic and nutritious food
- Mental health counseling session
- Physical wellbeing of all in-patients through yoga sessions
- Safety and security of all the equipment and infrastructure

Telangana

A world-class ten bedded COVID-Care ICU has been set up at All-India Institute of Medical Sciences (AIIMS) in Bibinagar, Hyderabad, under the “Compassionate Pandemic Response” (CPR) initiative to provide quality critical care services to the poor and underserved population.

Delhi

- Human-resource support has been provided to Holy Family Hospital, Delhi, including, eight Medical Officers, eight Staff Nurses, one Yoga Instructor, one Mental Health Counselor and eight Support staff for managing its fifty-bedded COVID Care Center.
- Equipment including twelve ventilators, six bi-pap machines, five ICU monitors, three dialysis machines, four PPE kits, and one oxygen plant has been provided to Holy Family Hospital and Devki Devi (Max Saket) Hospital.

Uttar Pradesh

1. In anticipation of the third wave, WISH is working with the hospital administration at Government Institute of Medical Sciences, Greater Noida, in setting up a COVID-19 Dedicated Pediatric ICU with ten beds. The unit will provide:

- World-class pediatric ICU services
- Special care and treatment to the patients through specialist doctors
- Round the clock monitoring through Senior/Junior doctors
- Regular oxygen support through oxygen concentrators and oxygen plant
- Hygienic and nutritious food to all in-patients
- Mental health counseling session to all in-patients
- Lab services to all in-patients



Supporting the UP Government’s response to COVID 19 prevention and management, WISH, in close coordination with the district authorities of Gorakhpur and Shravasti districts, identified ten Community Health Centers (CHC) and has supplied medical equipment and consumables.

Community engagement activities promoting COVID appropriate behavior have been initiated in Gorakhpur, Shravasti, Lucknow, and Fatehpur districts.

